



BID CLARIFICATION MATRIX NO.1

REQUEST FOR PROPOSALS (RFP)

**CONSULTANCY SERVICES FOR PROVISION OF WEBSITE MANAGEMENT AND DIGITAL MEDIA
MANAGEMENT (SOCIAL MEDIA) FOR TRADE CATALYST AFRICA**

TENDER No.: PRQ20240004



MAY 2025

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TENDER TITLE: CONSULTANCY SERVICES FOR PROVISION OF WEBSITE MANAGEMENT AND DIGITAL MEDIA MANAGEMENT (SOCIAL MEDIA) FOR TRADE CATALYST AFRICA

TENDER NUMBER: PRQ20240004

This **Bid Clarification Matrix No. 1** forms an integral part of the Request for Proposals and therefore, *must be considered* carefully by service providers in preparation and submission of bids.

It is divided into two sections: -

1. Section 1 contains clarifications to queries raised through the official bidding clarification email address (that is procurement@trademarkafrica.com).
2. Section 2 contains general tips on how to prepare and submit a competitive bid.

All communications must be directed to the procuring entity, TradeMark Africa through procurement@trademarkafrica.com as provided for in the tender document.

SECTION 1: QUERIES AND RESPONSES

These clarifications are for those queries sought by bidders in line with the Request for Proposals (RFP) of the tender document:

Table 1: Queries and responses as received and responded to by the procuring entity.

Sl. No.	Our Comments / Clarifications required	Clarification	Status
1.	In regard to the Evaluation criteria Section D. "Other Experts" qualifications and competence, please clarify on the experts required.	Kindly find attached Addendum 1 to the tender document, with a clear highlight of the other experts required.	Closed.

SECTION 2: TIPS ON SUBMITTING A WINNING BID

Administrative

- Correct language (with translation/s where different language is used);
- Timelines complied with.
- Full response to tender requirements.
- Attachment of required documents as per the bid instructions such as:
 - o Registration certificate/s;
 - o Tax compliance/ registration.
 - o Professional registrations such as that for engineers, architects, environmentalists, accountants, supply chain experts, etc.,
 - o Power of attorney; and
 - o Audited accounts for the years requested.
- Accurate sealing/ naming of bids envelopes; and
- Timely submissions (no last-minute rush!).
- Separate Technical and Financial proposal.
- Bid security to be in technical proposal.

Technical

- Availability of equipment and personnel
- Very good methodology.
 - o Good work-plan.
 - o Understanding of TORs
- Evidence based experience.
- Proposed excellent team of experts/ personnel.
- Compliant structure of bid.
- Signed CVs of proposed experts/ personnel alongside declaration by individual of her/ his CV not being used by any other firm within the same bid especially where cross-bidding is barred.
- Keen attention on high/ important technical requirements/ qualifications areas & scoring more.
- Quality assurance of the bid.
- Well arranged, titled and easy to read proposal.
- Defined jargon where used.
- Demonstrated creativity and uniqueness of the technical bid/.

Financial:

- inclusion of taxes when advised to.
- fair pricing.
- signed submission form/s.

Post-award:

- positive due diligence.
- accurate bid information.
- good performance (quality, cost, quantity, etc.) on award of contract.